

# Corporate Circle Facilitator: Two-Day Certification

## Transform, don't just resolve conflict

Corporate conflict costs organizations millions of dollars in lost productivity, increased turnover and litigation. And it's so unnecessary.

## Just one conversation

A Corporate Circle is a proven technique, based on restorative practices, that creates conversations to resolve conflict and build trusting relations. In a Corporate Circle a group comes together in a confidential and candid conversation. In a matter of hours, even the most dysfunctional group is able to share their own and appreciate others' perspectives, overcome negative feelings, and move toward a more positive future.

Corporate Circles enable organizations to:

- transform conflict into collaboration
- build trusting teams and boost morale
- repair damaged work relations
- enhance individual empathy and accountability
- prevent future conflict

## What you will learn

In this workshop you will learn about:

- the myths that prevent corporations from resolving conflict
- why this particular strategy works so well
- how to set up a Corporate Circle
- how to prepare participants
- how to facilitate your own Circle.

The first day is for those new to Circles and the second day is for those who wish to become Circle Facilitators. At the end of the two days participants should be able to facilitate their own Corporate Circles.



Tel: [604] 228-8900  
P.O. Box 72030, Vancouver, BC, V6R 4P2  
info@CenterPointInc.com  
www.CenterPointInc.com

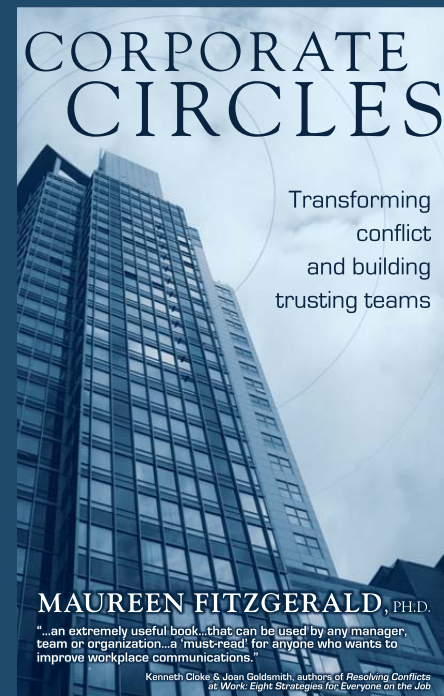
## Praise for *Corporate Circles*

"Fitzgerald is at the cutting edge of bringing restorative practices to corporations."

—Ted Wachtel, president of the International Institute for Restorative Practices

"Fitzgerald's book is a must, not just for managers but for anyone seeking to build respectful, productive relationships within any work environment."

—Barry Stuart, co-author of *Peacemaking Circles* and retired judge



## Your facilitator

Maureen F. Fitzgerald, PhD, is a lawyer and expert in conflict and collaboration. She is the author of six books and the president of CenterPoint – a company dedicated to resolving conflict and building trusting teams. She has a business degree, two law degrees and has taught at two universities. Maureen leads seminars around the world and can be reached at [www.CenterPointInc.com](http://www.CenterPointInc.com).

**Cost:** \$395 for each day plus GST