



You have thousands of conversations everyday and whether you realize it or not, some are life-changing.

# How we help our clients

## WE FACILITATE COURAGEOUS CONVERSATIONS

CenterPoint helps organizations and groups transform conflict and create trusting teams. In doing so we:

- enhance morale, motivation, teamwork and productivity
- create synergies and enhance creative problem solving
- reduce costs associated with unmanaged conflict

## OUR CIRCLES

We facilitate conversations and teach others how to conduct conversations through:

- **Corporate Circles:** We help groups transform conflict and build trusting teams.
- **Executive Circles:** We set up and lead executive circles for continuous learning.
- **Circle Meetings:** We use the circle process to make any meeting more effective.

## OUR SERVICES

We provide a variety of conflict resolution services, including:

- **Conflict Coaching:** We provide individual advice for dealing with difficult situations.
- **Investigations:** We help uncover what is really happening in situations of conflict.
- **Mediation:** We help those in conflict reach a mutual resolution.
- **Seminars and Presentations:** We offer seminars and presentations on topics relating to conflict and collaboration.

## WHO WE ARE

We are expert facilitators and understand human nature and the power and dynamics of groups. We have developed our own unique approaches that create the appropriate spaces for authentic conversations. We are able to accurately diagnose hidden reasons for problems and work with you to create appropriate solutions. As independent consultants we are neutral and can provide a fresh perspective. We apply high standards of integrity and keep all client information completely confidential.

Maureen Fitzgerald, Ph.D., is a lawyer and the President of CenterPoint. She has over 20 years of experience as a lawyer, mediator and facilitator. She has a masters degree in law (with distinction) from the London School of Economics, specializing in alternative dispute resolution. She has written many articles and six books including *Corporate Circles*; *One Circle*; *Mission Possible*; and *Hiring, Managing and Keeping the Best* (with Monica Beauregard).

Our clients consist of medium to large organizations across North America.