



PRAISE FOR

Corporate Circles

“Maureen Fitzgerald has written an extremely useful book – a practical, step-by-step guide to facilitating conflict conversations that can be used by any manager, team or organization to turn conflicts into collaborations, and corporate swords into problem-solving plowshares. It is a “must-read” for anyone who wants to improve workplace communications.”

– Kenneth Cloke and Joan Goldsmith, authors of *Resolving Conflicts at Work: Eight Strategies for Everyone on the Job* (Jossey Bass/Wiley) 2nd Edition 2005

“Fitzgerald is at the cutting edge of bringing restorative practices to corporations. She provides wonderful real life examples as well as an overview of how to do it.”

– Ted Wachtel, co-author of *Toughlove*, author of *Real Justice* and President of the International Institute for Restorative Practices

“Finally a book that reveals how circles are readily adaptable to the challenges corporations and government organizations encounter every day. Fitzgerald’s book is a must not just for managers but for anyone seeking to build respectful, productive relationships within any work environment.”

– Barry Stuart, co-author of *Peacemaking Circles*, retired judge, CSE Consulting Group

“Maureen Fitzgerald blends her wealth of personal experience and academic grounding in this comprehensive outline of *Corporate Circles*. The book [is] full of checklists, examples and templates for those seeking a new approach to old problems. Maureen’s many stories and examples bring theory to life and provide us with a good sense of Corporate Circles in action....I believe that Corporate Circles can promote more complete and successful resolution of many organizational conflicts by creating a safe space for people to “tell their stories”.”

– Gary Harper, author of *The Joy of Conflict Resolution*

“This practical resource draws upon the immense power of the Circle, setting out a simple, step-by-step approach to building workplace relationships, resolving conflict and improving morale. It’s a most valuable read for today’s managers, human resources personnel, in-house counsel and facilitators.”

– Sally Campbell, Mediator/Lawyer and Facilitator